

Price & performance

Price

Price per minute of ride time: €0.23 Price per minute when on a break: €0.13

Registration

One-time registration fee, 50 free minutes included: €10

Day-rate

Day-rate (0-24h): €29

Prepaid Packages

Prepaid Packages:

200 minutes (equivalent to price per minute of ride time €0.21) 500 minutes (equivalent to price per minute of ride time €0.19)



with 150 scooters in Berlin

Locations

5 locations in Berlin, Hamburg (2017), Munich (2018), Vienna (2019) und Dusseldorf (2017)

The company



+150 employees from over 20 different countries

On the road

2.000 scooters in use
over 250.000 customers
2.762.055 trips completed
233 km2 area of operation
12.418.038 km total distance



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† 3min 234m

Fidelia

49%

Reserve now

• Leschnerdamm 43

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ia OSW-190

Scratch on scooter

Graffiti/Sticker on scooter

Phone holder missing

Other damage



Navigation

The app shows you not only all of the scooters in your area, but also the quickest way to get there. Since navigation is half the battle when riding, our scooters are equipped with mobile phone holders.

Prepaid Packages

As old fans of prepaid plans, we offer a 200 and a 500 minute package in the app. This allows you to pay for your riding minutes in advance and ride at a cheaper rate per minute.

Starting and ending rental

Once you've reached the scooter, you open the helmet box via the app. There you will always find two helmets and, if it is a Schwalbe, an additional key as well – everything you need to get going.

To return the scooter afterwards, you put everything back in the helmet box and end your rental with the push of a button .

Reporting Damage

Report any damage you discover before your trip via the app. There's absolutely nothing to worry about – scooters are a commodity that may get scratched or damaged from time to time. We just want to avoid the "It was already like that"mentality. This also helps us to better maintain our fleet of scooters!

However, should you be involved in an accident with your scooter, you need to contact us by phone.